

# Telehealth MBS pathways

## General Practitioner Telehealth Patient-end MBS Item Numbers

At consultation rooms



**2100** At least 5 minutes  
**2126** Less than 20 minutes  
**2143** More than 20 minutes  
**2195** At least 40 minutes

At home or other location (NOT in residential aged care)



**2122** At least 5 minutes  
**2137** Less than 20 minutes  
**2147** More than 20 minutes  
**2199** At least 40 minutes

## PN, AHP and AHW Telehealth Patient-end MBS Item Number

PN, AHP and AHW telehealth service



**10983** Not timed

**These items are for face-to-face consultations when patient-end practitioners provide clinical support to patients during their video consultation.**

- The GP must be physically with the patient to be eligible to claim the GP Telehealth item numbers above, likewise the PN/AHP/AHW must be with the patient during the Telehealth consultation to claim 10983.
- The Bulk Billing items **10990 (urban)** and **10991 (regional)** can also be claimed (as per the eligibility requirements for these items).
- Service must be able to establish both an audio and a visual link or the telehealth items are not claimable for the service(s) rendered.