

You and your Mob have healthcare rights

Aboriginal and Torres Strait Islander people have rights when receiving healthcare or while in a healthcare facility.

Access

You and your mob have the right to access healthcare that meets your needs

Safety

You and your mob have the right to receive safe, high-quality healthcare.

You also have the right to receive care in a culturally safe environment.

Respect

- You and your mob have the right to be treated with respect at all healthcare services.
- Your Aboriginal and Torres Strait Islander culture and identity must be recognised and respected by all healthcare staff. Your beliefs and choices must also be respected by healthcare staff.

Partnership

- You and your mob have the right to yarn and ask questions about healthcare.
- You also have the right to choose who to include in yarns, health planning and decision making - this can be your family, friends, kin or Aboriginal health workers.

Information

- You and your mob have the right to get clear information about your health, tests and treatments, so you can give informed consent.
- You also have the right to clear information about what to expect when you receive a service, including information about waiting times and costs.
- You or your mob have the right to support to help you understand health information and other health processes.
- You have the right to access your health information at any time.
- You and your mob have the right to be told if something has gone wrong during your healthcare, how it happened, how it might affect you and what's being done to make your care safe

Privacy

You and your mob have the right to have your privacy respected. This means healthcare staff must keep your information private and secure.

Give feedback

You and your mob have the right to give feedback - healthcare staff must listen to your feedback and address your concerns in an honest and timely way.

