

Feedback Form



We welcome and value all feedback about VACCHO's RTO training services. Please provide any constructive feedback or suggestions for improvement by completing this form.

Your feedback is valuable to us, and we want to assure you that it will be treated with the utmost confidentiality. Your privacy is important, and we respect and safeguard your personal information should you choose to disclose it.

*Required

*Date		
Name		
Email		
Phone		
*I am	<input type="checkbox"/> a student	<input type="checkbox"/> an employer
	<input type="checkbox"/> another important stakeholder	<input type="checkbox"/> a VACCHO staff member

FEEDBACK / SUGGESTIONS FOR IMPROVEMMENT *(Include as much detail as possible and feel free to add further pages):*

Would you like to be contacted to further discuss your feedback?

- Yes *(please ensure you've provided contact details above)*
- No



Doc #:	1318	Doc manager:	<i>Executive Manager RTO Compliance</i>
RTO:	20739	Reviewed date:	<i>13/11/2023</i>
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Complaints and Appeals Policy and Procedure

VACCHO takes all complaints seriously. We have strict procedures in place to guarantee that all complaints against any decision or service is dealt with in a thorough and transparent manner. Our *Complaints and Appeals Policy and Procedure* provides details of these procedures and is available on our website or by asking a VACCHO Education and Training Unit staff member (RTO).

VACCHO is committed to maintaining the privacy and confidentiality of its Registered Training Organisation (RTO) staff and applicant/student records. For more details about privacy, please refer to our Privacy Policy, procedure, and privacy notice. These documents are available on our website, or you can secure a copy of them by asking a VACCHO Education and Training Unit staff member (RTO).

Contact Details

Please return this form to the following address

Victorian Aboriginal Community Controlled Health Organisation Inc.
Education Training Unit
17-23 [Sackville Street](#) Collingwood VIC 3066

Or email - training@vaccho.org.au



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