

Empowering Australians through digital health: the next National Digital Health Strategy



Federal, state and territory governments have agreed to a 5-year plan that puts Australians in the driving seat as they manage and improve their personal health and wellbeing through advances in digital technology.

Launched on 22 February 2024, Australia's *National Digital Health Strategy 2023-2028* and accompanying *Strategy Delivery Roadmap* provide a clear path to an inclusive, sustainable and healthier future for all Australians.

The Strategy and Delivery Roadmap were shaped through extensive consultations with consumers, carers, healthcare providers, research organisations and technology innovators. We thank all of you that contributed in many conversations and workshops.

Agency Chief Clinical Advisor Dr Steve Hambleton said advances in technology are already improving health outcomes and reducing waste. Clinical benefit and consumer engagement can only get better as programs such as sharing diagnostic tests to My Health Record by default roll out.

"Immediate access to critical diagnostic information wherever requested is a quantum leap forward in supporting clinicians to make the best decisions for the patient," Dr Hambleton said.

The *National Digital Health Strategy 2023-2028* sets out to achieve four clear outcomes for digital health in Australia:

- **Digitally enabled:** Health services are connected, safe, secure and sustainable.
- **Person-centred:** Australians are empowered to look after their health and wellbeing, with the right information and tools.
- Inclusive: Equitable access to health services, when and where they are needed.
- **Data-driven:** Readily available data informs decision making at the individual, community and national level, contributing to a sustainable health system.

Download the National Digital Health Strategy 2023-2028 and Strategy Delivery Roadmap

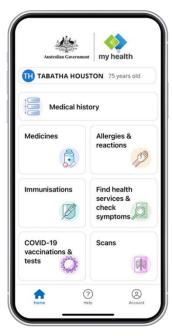


Let your patients know

Did you know that individuals can choose to take a pathology request form to a lab that is uploading to My Health Record?

At this stage, not all pathology services are uploading reports to My Health Record. If individuals want to ensure their test results are available in their My Health Record, they can take any request form to one of the <u>pathology</u> <u>providers that are uploading to My Health Record</u>.

New in **my health** app – a secure and convenient way for individuals to access My Health Record



The National Health Services Directory (NHSD) is now integrated with **my health** app, allowing consumers to search for a healthcare provider within the app, as well as use the symptom checker and medicines information functions. Watch the video here: <u>my health app - find health services and check symptoms - YouTube</u> The Pathology Tests Explained website has also been added to **my health** app. Pathology Tests Explained provides consumers with up-to-date, evidence-based information about pathology tests. Find out more: <u>https://pathologytestsexplained.org.au/</u>

For more information about **my health** visit: <u>https://www.digitalhealth.gov.au/myhealth</u>

The Agency has a range of FREE eLearning designed for everybody to learn about **my health** app available: https://training.digitalhealth.gov.au/mod/page/view.php?id=1035

National Closing the Gap Day 2024

With the upcoming National Closing the Gap Day on the 21*st* of March, the Australian Digital Health Agency recognises the significance of this day in raising awareness and advocating for health equity for Aboriginal and Torres Strait Islander peoples. In our commitment to digital health, the Australian Digital Health Agency has a responsibility to contribute to closing the gap and creating equitable and inclusive healthcare for all Australians. As the Australian Digital Health Agency aims to address the health disparities faced within Aboriginal and Torres Strait Islander communities, National Closing the Gap Day presents an opportunity to have open and meaningful discussions to increase awareness and improve the overall health and well-being of Aboriginal and Torres Strait Islander peoples.



eLearning Modules Update

My Health Record, Security, Privacy and Access

This 30-minute module explores security measures and legislation supporting the My Health Record system and how your organisation's policy governs the use of the system. Register

Learn more

Watch the Agency's FREE on-demand webinars, to learn more about using My Health Record in your health service, including how to easily find the right document. Once you register, you can watch these short, pre-recorded sessions straight away. You will also receive a link so you can watch the session at a time and date that suits you. Find the full list of on-demand webinars here: <u>www.digitalhealth.gov.au/healthcare-providers/webinars</u>

Access **free eLearning modules**, including the RACGP and ACRRM CPD accredited Using My Health Record in General Practice module at: <u>www.training.digitalhealth.gov.au.</u>

On-demand webinars for healthcare providers

Healthcare providers can now access **on-demand webinars** to learn about digital health in their own time, at their own pace.

Click on the links below to access our **on-demand webinars**. These are recorded sessions and will play immediately after you register or can be watched later.

Digital health series for Aboriginal Medical Services staff

- <u>Session 1 My Health Record for Health Workers</u>
- <u>Session 2 Setting access to your My Health Record</u>
- Session 3 My Health Record overview documents for health workers
- <u>Session 4 How to access your My Health Record</u>

Implementing Digital Health in your organisation

- Implementing a My Health Record policy in your organisation
- Digital Health Foundations Series 1 Healthcare Identifiers and the HI service
- Digital Health Foundations Series 2 Accessing PRODA & HPOS
- Digital Health Foundations Series 3 Registering a Seed Organisation with the HI service
- Digital Health Foundations Series 4 Setting up access to My Health Record and electronic prescriptions



Page 3|4

Using My Health Record

- Easily finding the right document in My Health Record
- Making sense of My Health Record medicines information
- Using the Emergency Access function in My Health Record
- <u>Understanding My Health Record and patient privacy</u>



On-demand webinars for consumers

Consumers can now access on-demand webinars to learn about digital health in their own time, at their own pace.

Resources for consumers

Recorded digital health online learning sessions are available for consumers to view in their own time, at their own pace. <u>View recorded sessions</u>

<u>View recorded sessions with an Auslan</u> <u>interpreter</u>



eLearning resources

A suite of eLearning resources is available for your patients to learn about My Health Record, the **my health app** and electronic prescriptions. View eLearning resources



Australian Government Australian Digital Health Agency





Contact us

For assistance, email the Education team <u>education@digitalhealth.gov.au</u> Digital Health Educator William Namok <u>William.Namok@digitalhealth.gov.au</u>